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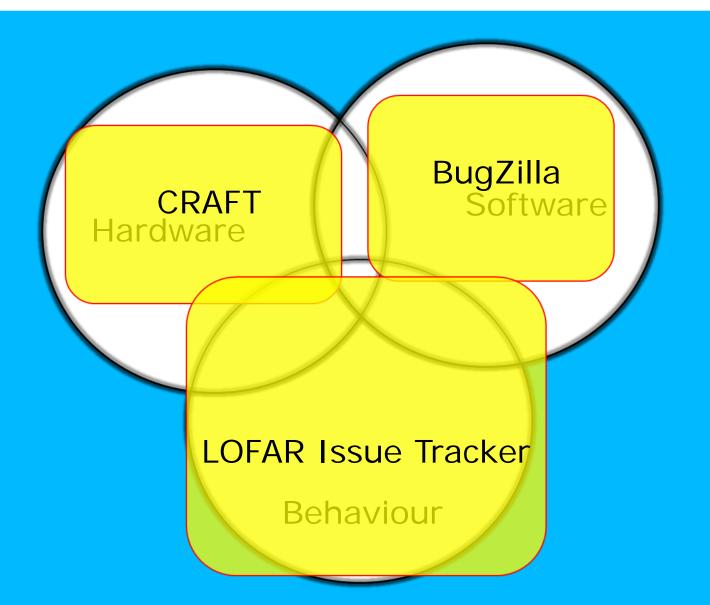
What?

A software tool to dump & track *ALL* LOFAR related problems, bugs and feature requests (be it vague or specific)

Why?

- People forget, databases don't (unless people touch them)
- Keep track of issue status, assignments, etc.
- > Keep reporters updated of the progress of their issues
- LOFAR is a big project and much development ongoing
 - Organize the workforce and prioritize
 - > Help to keep the planning up to date







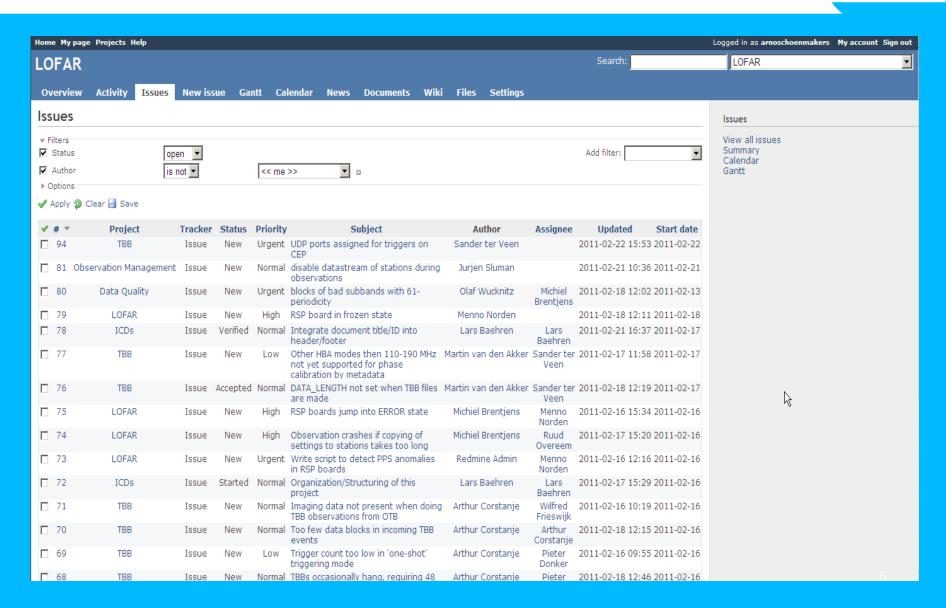
- ➤ What about CRAFT and BugZilla....?
 - CRAFT: strongly bound to hardware components, so will be used for tracking hardware maintenance
 - >BugZilla: strongly bound to our Subversion repository for software projects, so will be used for detailed software issues in those repositories -> investigate migration
- >Uncovered terrain so far (among others...):
 - ➤ General LOFAR issues (system problems, network/CNI, commissioning issues, documentation, etc.)
 - ➤ Pipeline software groups



Timeline of introduction:

- ➤ LCCG decided in Nov 2010 that we needed Issue Tracker FAST. Some people suggested Redmine (www.redmine.org)
- Nov 2010 -> requirements document created, and compared to Redmine features; looked feasible for our needs.
- early Dec 2010 -> Redmine test installation and test session with small subgroup of users; Decision to go ahead by LCCG
- Jan 2011 -> Setup of production system (much help of Teun Grit!) and setup of internal organization
- end Jan 2011 -> Opened up for small group of users for first tests; all well! URL: https://proxy.lofar.eu/redmine
- > 10 feb 2011 -> Opened up for LOFAR developers and users







Redmine features:

- Discussion forum and Wiki build in
- Time tracking options
- Support for Subversion repositories

Activities since opening:

- 45 users registered and activated
- 94 issues/features reported (5 closed so far...)
- Added subproject for each LCCG workgroup
 - Aids in subgroup meetings and LCCG planning
 - Added Issue Categories in some subprojects



- All people using LOFAR or working with LOFAR are encouraged to register!
- ➤Info on LOFAR Wiki page:
 http://www.lofar.org/wiki/doku.php?id=maintenance:lofar_issue_tracker
- (Under section "Maintenance", "LOFAR Issue Tracker")
- ➤Issue Manager is Harm Munk (munk@astron.nl)
- ➤ Usage Questions, remarks, suggestions: Send to me (schoenmakers@astron.nl)
- Wed Mar 9th 13:30 14:15, I will give a tutorial for all users (also through EVO, I hope).

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